

## FOR IMMEDIATE RELEASE

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## Kaua'i Fire Department Surveys Residents

*Lihu`e, Kaua`i, HI* – Kaua`i residents are invited to complete a short survey to share their opinions about the services of the Kaua`i Fire Department. The public survey is part of an internal and external assessment of the department, and will be used in the preparation of a four-year strategic plan

The public's opinions will assist the Kaua'i Fire Department in identifying its strengths, key issues, opportunities and challenges for the next four years. All of these will be used in formulating appropriate goals and strategies in the new strategic plan.

The survey is available online at <a href="www.KauaiFireDept.net">www.KauaiFireDept.net</a>. Those without access to the Internet may contact the Kaua'i Planning & Action Alliance (KPAA), project consultants, at 632-2005 and a copy will be mailed or faxed.

The survey will take no more than 5-minutes to complete. Deadline to complete the survey is September 15.

The mission of the Kaua'i Fire Department is to protect and preserve life, property and the environment of Kaua'i County from fires and all types of life threatening emergencies. Services include fire prevention and suppression; ocean safety; search and rescue; first responder services to medical emergencies; and more. The Kaua'i Fire Department takes great pride in the services provided to the community and is committed to seeking ways to improve performance.

Kaua'i Planning & Action Alliance (KPAA) has been contracted to conduct the assessment phase of the strategic planning process. KPAA is conducting interviews and focus groups with department staff and partnering departments and agencies. Public input meetings will be held in September.

The assessment phase will be completed by November 2014, while the four-year strategic plan is scheduled for completion in June 2015. Both reports will be available to the public online.

Questions about the survey may be directed to KPAA by email at kpaa@kauainetwork.org.